

Meet Dr. Regina Hill, Associate Medical Director for Maternal Child Services

Amerigroup started serving members 15 years ago, primarily moms and kids. And though a lot has changed in that time, surprisingly, a lot hasn't. There is still a core focus on serving one individual at a time and on understanding the unique needs of our members.

Just ask Dr. Regina Hill, the associate national medical director for Maternal Child Services for Amerigroup. She is one of 1,091 doctors, nurses and social workers companywide who contribute to the programs that monitor conditions and diseases common among members. Hill works with our maternal child team to identify pregnant members, make assessments for risk levels and care, and ensure moms stay well through the pregnancy to have a safe birth and healthy baby.

"Taking Care of Baby and Me[®] is Amerigroup's case management program for our pregnant members," Hill explained. "Once you have identified that pregnant member, you collect a comprehensive history, not just medical. And then, based on a telephone conversation and telephone questionnaires, we will assign a risk for potential complications."

That's when the case manager follow-through – including outreach and education – occurs. It's all part of a program that makes sense and makes a difference.

For Hill, she doesn't just see the results as numbers. She isn't merely a medical director for Amerigroup. She's also a practicing physician, staying in direct contact with those who need assistance and bringing a provider's perspective to her job.

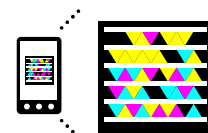
As a practicing obstetrician/gynecologist, who also facilitates key maternal health programs for Amerigroup, Hill sees her patient interaction as invaluable and extremely gratifying.

"I really enjoy the day-to-day patient contact, so I think that is why I choose to do both," she said. "I am not quite sure that I know anyone else that does that."

Through an understanding of the communities and individuals Amerigroup serves, Dr. Hill is a key part of a maternal child health program that offers real solutions to the nation's toughest health care challenges.



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